



WEBSITEBACKUP COMPANY 0900
 2375 E. CAMELBACK RD, SUITE 600
 PHOENIX, AZ 85016



DATE	03/16/2015
ACCOUNT NUMBER	16173 [REDACTED]
COMPANY NAME	[REDACTED]
AMOUNT	\$70.00

CUSTOMER SERVICE CONTACT

Monday - Thursday 8:00AM - 6:00PM PST
 Friday 8:00AM - 4:00PM PST

(866) 273-7934 websitebackup.com

info@websitebackup.com

1123581321

ACCOUNT SUMMARY

ITEM	PRODUCT DESCRIPTION	AMOUNT
001	Website Backup Service Plan - WebsiteBackup Pro - Incremental Backup (monthly) - Domain Name(s) (www.[REDACTED].com) - Host Web Server (active) - WWW Forwarding (active) - Domain Masking (n/a)	Annual Charge \$70.00 Included \$0.00
002	Max No. Web Pages (100)	Included \$0.00
003	Data Storage (2 GB)	Included \$0.00
TOTAL		\$70.00

THANK YOU. WE APPRECIATE YOUR BUSINESS

FOLD & TEAR HERE PLEASE DETACH THE BOTTOM PORTION AND RETURN USING ENCLOSED ENVELOPE FOLD & TEAR HERE



REMIT TO:
 WEBSITEBACKUP COMPANY 0900
 2375 E. CAMELBACK RD, SUITE 600
 PHOENIX, AZ 85016



DATE	03/16/2015
ACCOUNT NUMBER	16173 [REDACTED]
AMOUNT	\$70.00
AMOUNT ENCLOSED	\$

PAY BY CHECK OR MONEY ORDER ONLY.
 Make payable to WEBSITEBACKUP COMPANY and include your account number on it. All checks will be deposited upon receipt. DO NOT SEND CASH OR POST-DATED CHECKS.



ATTENTION:
 Please check this box if the above address is incorrect or your billing address has changed. Indicate change(s) on reverse side.

Account Overview and Configuration

We know how important it is to have 100% uptime in corporate Internet environments. WebsiteBackup makes it easy to setup and manage your website's backup solution. WebsiteBackup automatically backs up your company's website on a recurring incremental basis. Please note, backup frequency is dependent on which backup service plan you have signed up for.

Important Login Information

Login to your member page at www.websitebackup.com/login. In order to login to your account you will need to have access to your Account Number which will be used as your Username. WebsiteBackup uses by default your website name (excluding the domain extension .com, .net, .biz, .org, .us etc) as your password. We strongly encourage you to login and update your password as soon as possible. Please DO NOT share your account information with anyone who is not authorized to make changes to your website.

Site Crash or Data Loss

In the event of a site crash or data loss simply login to your member account and select a backup restore date from the list of available incremental backups. Once you have chosen a backup date to download, you can easily upload your files to your hosting account.

Use of the Website

The website websitebackup.com is the general promotional website for WebsiteBackup Company. The website is maintained by WebsiteBackup Company in order to inform visitors about the WebsiteBackup branded services and products offered by WebsiteBackup and various entities. Use of the website is subject to the terms presented within the Terms and Conditions listed on the website, which are subject to change by WebsiteBackup Company without notice. Accordingly, please review these Terms and Conditions each time you visit the website to be aware of any changes.

Privacy

WebsiteBackup has adopted a Privacy Policy that governs the use of any personal information collected. Please refer to the Privacy Policy listed on the website to be aware of WebsiteBackup's practices regarding gathered information. Any information transmitted to WebsiteBackup through the website by a visitor is considered non-confidential and may be used by WebsiteBackup in its sole discretion. You may not post anything on WebsiteBackup's website (where allowed) that is confidential, obscene, illegal, threatening, defamatory, constitutes spam or may be considered a mass mailing, or that infringes on the intellectual property rights of a third party.

Restricted URLs

Restricted URLs requiring a username and password are permitted. You must first login to your member page and provide a username and password for each separate restricted URL. It is your responsibility to provide and update WebsiteBackup Company with any changes to login credentials.

Database and FTP Access

If your WebsiteBackup service plan requires database and/or FTP access it is your responsibility to login to your member page and provide access credentials. It is your responsibility to provide and update WebsiteBackup Company with any changes to access credentials.

Important Notice:

Do we have your correct email address? Is your mailing address current? Please provide your updated contact information below.

Payment Information:

Fees and Charges:
Returned Check Fee: \$25*

Remit To:

WEBSITEBACKUP COMPANY
2375 E. Camelback Rd, Suite 600
Phoenix, AZ 85016

*A fee of \$25 is assessed to your account for each payment a financial institution returns to WebsiteBackup Company.

Please do not mail back this top portion of the statement

Member Support

WebsiteBackup provides a wide range of written tutorials as well as a comprehensive knowledge base to assist clients with easy configuration of their backup service plan. Please see our website listed below for further information.

Email

Email is the best way to reach us directly. Be sure to include enough information so that we can best serve you. Please include your account number in all correspondence.

Tech Support: support@websitebackup.com

Sales: sales@websitebackup.com

Questions?

If you have questions or would like to submit feedback with suggestions regarding our website and services, please email us. We do read all submissions and greatly appreciate your time to provide feedback that may help us provide you better service. If you want feedback from us regarding your comments, please be sure to provide your email address.

Online: websitebackup.com/contact

Phone: (866) 273-7934 or (480) 447-6266

Fax: (480) 522-3366

Write: WEBSITEBACKUP COMPANY
2375 E. Camelback Rd, Suite 600
Phoenix, AZ 85016

Our customer service hours are:

Monday - Thursday 8:00AM - 6:00PM PST
Friday 8:00AM - 4:00PM PST
Saturday - Sunday CLOSED

Cancellation Policy:

We offer a 10-day money-back guarantee from your initial WebsiteBackup plan sign up date. Sign up date is considered the date WebsiteBackup receives your payment. After the 10-day period, there are no refunds. However, you may still cancel your account at any time.

FOLD & TEAR HERE

FOLD & TEAR HERE

HAS YOUR ADDRESS OR TELEPHONE CHANGED? PLEASE COMPLETE THIS FORM AND SUBMIT WITH YOUR PAYMENT.

Form with fields for Company Name, Address, City, State, Zip, Phone #, Fax #, Email, and Contact Name.



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